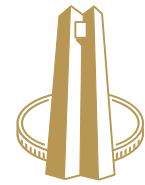


REQUEST FOR INFORMATION

REQUEST FOR INFORMATION	
RFI no.	5032342
Description	Request for Information for Data Privacy and Cookie Management Tool
Issue date	27 August 2026
Closing date and time	30 September 2026 @ 14:00 *Warning: Suppliers must allow for at least 4–6 hours (depending on the volume and size of the documents) to upload their responses to this RFI to the SARB's e-Sourcing portal, prior to the closing time, as the system will prevent the submission of any documentation via the portal after the specified closing time.

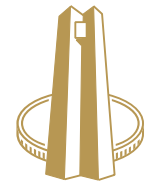
REQUESTED BY	
Institution	South African Reserve Bank (SARB)
Address	370 Helen Joseph Street, Pretoria, 0002
Department	Business Solutions and Technology Department -BSTD

SUPPLIER DETAILS (*To be completed by the supplier)	
Name	
Contact person and capacity	
Contact details	



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SECTION 1

INTRODUCTION

1. Key functions of the South African Reserve Bank

The South African Reserve Bank (SARB) is the central bank of the Republic of South Africa, with a clear mandate to achieve and maintain price stability in the interest of balanced and sustainable economic growth. The core legislation that gives the SARB its powers and responsibilities includes the South African Reserve Bank Act 90 of 1989, as amended (SARB Act), the Banks Act 94 of 1990 (Banks Act), the National Payment System Act 78 of 1998, as amended (NPS Act), the Financial Markets Act 19 of 2012 (FMA) and the Corporation for Public Deposits Act 46 of 1984 (CPD Act). The legislation that gives the SARB a statutory mandate to protect and enhance financial stability is the Financial Sector Regulation Act 9 of 2017 (FSR Act).

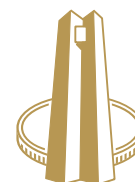
The SARB has three cash centres located in Johannesburg, Durban and Cape Town respectively and has four subsidiaries: the South African Mint Company (RF) Proprietary Limited (SA Mint), which produces coin and coin-related products for South Africa and the export market; the South African Bank Note Company (RF) Proprietary Limited (SABN), which manufactures banknotes for South Africa; the Corporation for Public Deposits (CPD), which invests call deposits from the public sector; and the Corporation for Deposit Insurance, which administers the country's Deposit Insurance Fund. Together with the SARB Retirement Fund, these institutions are collectively known as the SARB Group.

2. Procurement framework

The SARB is not subject to generally applicable public procurement legislation. The SARB's procurement processes are regulated in terms of its Group Procurement and Supplier Management Policy (Procurement Policy). This policy

provides for the application of best procurement practices, while taking into account the procurement principles entrenched in the Constitution of the Republic of South Africa, 1996 as well as legislation relating to preferential procurement.

The SARB's procurement processes are further subject to generally applicable law such as the Promotion of Access to Information Act 2 of 2000 (PAIA), the Promotion of Administrative Justice Act 3 of 2000 (PAJA) and the Protection of Personal Information Act 4 of 2013 (POPIA).



SECTION 2

GENERAL INFORMATION

1. Invitation to supplier

- 1.1 The SARB is seeking information from interested suppliers pertaining to the subject matter described on the cover page, in accordance with the requirements set out in this Request for Information (RFI).

2. Structure of this RFI

SECTION	DESCRIPTION	INCLUDED
1.	Introduction	Yes
2.	General information	Yes
3.	Scope of this RFI	Yes
4.	Supplier response templates	
	SRT 1: Particulars of supplier	Yes
	SRT 2: Undertaking of confidentiality	Yes
5.	Supplier's response	

3. Timeline for this RFI

- 3.1 The table below lists key events, dates and periods applicable to this RFI.

NO.	DESCRIPTION	DATE/PERIOD
1.	Publication date of RFI on e-Sourcing portal and/or in the newspaper	27 August 2026
2.	Due date for supplier to submit its Intention to Respond	03 September 2026
3.	Deadline for requests by suppliers for clarification and/or additional information	10 September 2026
4.	Cut-off date for the SARB's response to suppliers' requests for clarification and/or additional information	16 September 2026

5.	Closing date and time for submission of RFI responses	30 September 2026 @ 14:00
6.	Estimated target date for the issuing of an RFP (if any)	Not Applicable

3.2 All dates and times in this RFI are based on South African Standard Time (GMT+2) and are subject to change at the sole discretion of the SARB. Any such changes will be communicated to suppliers on the same channel used to publish the RFI. These dates and times do not create an obligation on the SARB to take any action or create any right for a supplier to demand that the SARB execute a certain action on a specific date at a certain time.

4. **Submission of a response**

4.1 *Intention to respond*

Suppliers intending to respond to this RFI must indicate their intention to do so via the SARB's e-Sourcing portal by the due date set out in **paragraph 3**.

4.2 *Submission via the e-Sourcing portal*

Suppliers must submit their responses to this RFI via the SARB's e-Sourcing portal. If a supplier cannot access the portal due to unforeseen circumstances, it must request written permission at Mamonare.Maimela@resbank.co.za to submit its response via email. Such requests must be submitted timeously (i.e. well before the closing date and time for RFI responses) and be accompanied by supporting documentation (e.g. screen shots of system errors received).

4.3 *Late submissions*

Suppliers must submit their responses to the SARB prior to the stipulated closing date and time of this RFI.

4.4 *Protection of personal information*

The SARB is committed to protecting any personal information collected from the supplier for the purpose of facilitating this RFI. It will process such information in accordance with POPIA, read together with the SARB's privacy notice, available at [SARB Privacy Notice](#).

By submitting a response, the supplier consents to the processing of any personal information contained in its response by the SARB for purposes of facilitating the RFI process. It is the responsibility of the supplier to obtain the necessary consent from any data subjects whose personal information will be shared by the supplier with the SARB.

4.5 *Supplier response templates*

Suppliers must, together with their responses, complete and submit the Supplier Response Templates (SRTs) included in **section 4** of this RFI.

4.6 *No contract*

Nothing in this RFI should be construed as a contract between the SARB and the supplier and no communication, whether verbal or written, by any of the SARB's personnel or agents during this RFI process will create such a contract in respect of this RFI.

4.7 *Costs*

All costs incurred during the preparation and compilation of a supplier's response will be borne exclusively by the supplier, unless otherwise prescribed by applicable law or a relevant professional body.

5. Interpretation of this RFI

5.1 *Clarification requests by suppliers*

Suppliers may request clarification and/or additional information in preparing a response to this RFI, only through the Online Discussions tab accessible via the SARB's e-Sourcing portal by the due date stipulated in **paragraph 3**.

5.2 *Use of the online discussion forum*

The SARB will respond to supplier requests for clarification or additional information through the Online Discussions tab by the due date noted in **paragraph 3**. This information will be provided at the SARB's discretion.

5.3 *Communication protocol*

Suppliers must refrain from contacting any of the SARB's personnel regarding this RFI, other than in the circumstances provided for in **paragraph 3**. All

communication must be facilitated using the Online Discussions tab in the SARB's e-Sourcing portal.

5.4 *Commitment*

Please note that this RFI does not commit the SARB to any course of action.

5.5 *Shortlisting of suppliers*

Suppliers will not be shortlisted based on their responses, neither will the conclusion of this RFI process lead to the appointment of a supplier to deliver goods, render services or execute a project for the SARB.

5.6 *Procurement of goods and/or services*

The SARB may, in its sole discretion, opt to issue a Request for Quotation (RFQ), Request for Proposal (RFP) or a Request for Tender (RFT) pursuant to the conclusion of this RFI to procure the relevant goods, services or works.

5.7 *Failure to respond*

Failure to respond to this RFI will not preclude participation by a supplier in any future RFP process, which may be issued by the SARB related to the same subject matter.

6. Reservation of rights

6.1 Suppliers must note that the SARB, in its sole discretion, reserves the right to modify the scope of this RFI; change any of the requirements, conditions, procedures or rules set out in this RFI; supplement any information; or amend, vary or supplement any of its terms, at any time prior to the RFI's closing date.

6.2 The SARB further reserves the right, at any time, to conduct oral clarification sessions with suppliers who have submitted responses to this RFI.

7. Terms and conditions

7.1 *Conflict of interest*

7.1.1 If at any time the supplier identifies an actual or potential conflict of interest, the supplier must immediately notify the SARB in writing.

7.2 *Confidentiality*

- 7.2.1 The supplier may not disclose any information of a confidential nature provided to the supplier by the SARB during this RFI process.
- 7.2.2 All reasonable efforts must be made by the supplier to ensure the safeguarding of information marked as confidential or information that must be regarded as confidential if, by its nature, content or circumstances of disclosure of the information is or ought reasonably to have been identified by the supplier as confidential or proprietary in nature, including by reason of such information not being generally known to, or readily ascertainable by, third parties generally.
- 7.2.3 The RFI document may not be used by any person for any purpose other than for developing a response thereto.
- 7.2.4 The supplier must provide the SARB with a duly signed copy of the Undertaking of Confidentiality included in this RFI document.
- 7.2.5 The SARB will keep confidential information, marked by the supplier as such, strictly confidential.

7.3 *Intellectual property*

- 7.3.1 The SARB retains ownership of all intellectual property rights in the documents that form part of this RFI. Suppliers will retain the intellectual property rights in their responses to this RFI but grant the SARB the right to make copies of, alter, modify or adapt their responses to this RFI or to do anything which in its sole discretion is necessary to do for reasons relating to this RFI.

7.4 *Indemnity*

- 7.4.1 If a supplier breaches the conditions of this RFI and, as a result of that breach, the SARB incurs costs or suffers any damage or loss (including without limitation the cost of any investigations, re-advertising of this RFI and enforcement of intellectual property rights or confidentiality obligations), then the supplier indemnifies and holds the SARB harmless from any and all such costs which the SARB may incur and for any damages or losses the SARB may suffer.

7.5 *Limitation of liability*

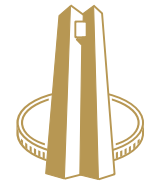
7.5.1 A supplier participates in this RFI process entirely at its own risk and cost. The SARB will not be liable to compensate a supplier on any grounds whatsoever for any costs incurred or any damages suffered as a result of the supplier's participation in this RFI process.

7.6 *Unethical conduct*

The supplier may not offer any gratification or anything of value to a SARB employee, advisor or other representative for purposes of influencing such employee, advisor or other representative before, during or after the conclusion of this RFI.

7.7 *Governing law*

South African law governs this RFI. The supplier agrees to submit to the exclusive jurisdiction of the South African courts in any dispute of any kind that may arise out of or in connection with this RFI, the subject matter of this RFI or any processes related to this RFI.



SECTION 3

SCOPE OF THIS REQUEST FOR INFORMATION (RFI)

1. Background

The SARB Group requires market information on solutions that can support an enterprise-wide data privacy and cookie management capability.

- Current challenges include:
 - limited visibility of personal information across systems and environments;
 - inconsistent access controls;
 - insufficient oversight of third-party data handling and cross-border transfers;
 - incomplete information asset cataloguing; and
 - inadequate visibility into where personal information is stored and processed.

In addition, the organisation lacks a centralised capability to detect, manage and prevent information disclosure risks and privacy compliance gaps across its digital estate, including weaknesses related to cookie and consent management on public-facing digital channels.

This RFI is therefore intended to inform the SARB on available market capabilities, deployment approaches and supplier offerings that could address these challenges across the SARB Group.

2. Objectives

The objectives of this RFI are to obtain information from the market on solutions and services that can help the SARB Group to improve data privacy compliance maturity; reduce personal information breaches and unauthorised access incidents; reduce third-party risk associated with the sharing and processing of personal and special personal information; automate personal information inventory and information flows; support the fulfilment of valid data subject requests within expected turnaround times;

strengthen privacy compliance with applicable legal and regulatory obligations, including POPIA and other relevant requirements; improve cookie and consent management capabilities; enhance visibility of public-facing assets and privacy-related exposure points; and provide audit-ready reporting, monitoring and evidence to support assurance, oversight and regulatory review processes.

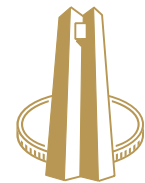
3. Limitations

This RFI is intended to gather market information only and does not constitute a commitment by the SARB to procure any product or service, appoint any supplier or proceed to a subsequent procurement stage.

The RFI does not include:

- Implementation
- Configuration
- Integration
- Migration
- Remediation or operational rollout activities.

It is also not intended to define final technical architecture, detailed solution design, commercial negotiations or contractual terms. Supplier responses should therefore focus on solution capabilities, indicative delivery approaches, deployment considerations, relevant experience, licensing and support models, and any dependencies or constraints that the SARB should consider in evaluating future options.

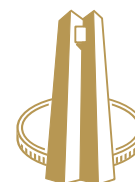


SECTION 4

SUPPLIER RESPONSE TEMPLATES (SRTs)

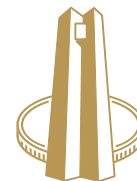
Instructions for completion of the SRTs

1. The supplier must complete **SRT 1** (Particulars of supplier) in full.
2. The supplier must complete and submit a copy of the Undertaking of Confidentiality contained in **SRT 2**, signed by a duly authorised representative of the supplier.
3. The supplier must insert or attach its response marked as **SRT 3** or complete the response template provided (where applicable).



SRT 1: PARTICULARS OF SUPPLIER

PARTICULARS OF SUPPLIER					
Name of supplier	[]				
Has done work/or is currently doing work for:	SARB	SABN		SA Mint	
	[]	[]		[]	
Type of enterprise	Individual	Sole proprietor	Partnership	Close corporation	Private company
	[]	[]	[]	[]	[]
Enterprise registration no.	[]				
Identity number/s (if sole proprietor or partners)	[]				
Core business	[]				
Number of years in business	[]				
Size of enterprise	[]				
Professional memberships and/or affiliations	[]				
Physical address	[]				
Local office (if not the same as physical address)	[]				
Email address	[]				
Telephone and facsimile no.	[]				
Name of contact person	[]				



SRT 2: UNDERTAKING OF CONFIDENTIALITY

This Undertaking of Confidentiality is made and entered into on this _____ day of _____ by _____ (Registration Number _____), (hereinafter referred to as “the Recipient”) with its usual place of business at _____ in favour of the SARB.

In consideration of the covenants and provisions contained herein, the Recipient undertakes as follows:

1. The following terms will have the meanings ascribed to them below:
 - 1.1 The “**SARB**” will mean the South African Reserve Bank, the party making information, as defined below, available to the Recipient;
 - 1.2 “**Effective Date**” will mean the date upon which this Undertaking is signed by the Recipient;
 - 1.3 “**Recipient**” will mean the party to whom information, as defined below, is made available;
 - 1.4 “**Information**” will mean trade, commercial, financial, strategic and management secrets, as well as confidential and other proprietary information disclosed by the SARB to the Recipient directly or indirectly, orally, visually, in electronic format or in any other form, including but not limited to:
 - 1.4.1 any information related to the affairs of the SARB, its affiliates, employees, customers, shareholders, clients, subsidiaries and vendors;
 - 1.4.2 all trade secrets, know-how, ideas, formulations, sketches, photographs, plans, drawings, sample reports, models, studies, analyses, compilations, inventions, profiles, technical data, product development data, user customer data, research development data, equipment, product or process specifications, designs, software or computer programmes, concepts, exclusivity arrangements, any information regarding the encryption and decryption

techniques, methodologies and all other technical, computer and similar information, belonging to or in the possession of the SARB;

- 1.4.3 any information contained in any written communication which is in any manner marked as 'confidential' or 'secret' including documents addressed by the SARB to any person or by any person to the SARB; and
 - 1.4.4 notes, analyses and other documents prepared by the Recipient which are based upon or derived from Confidential Information received from the SARB.
2. The Recipient acknowledges the requirements of section 33 of the South African Reserve Bank Act, No. 90 of 1989, as amended, regarding the preservation of secrecy of information of the SARB and agrees to abide by same.
 3. The SARB may, at its option, make Information available to the Recipient. Information disclosed orally, practically, in writing or electronically will be considered as confidential. For purposes of this Undertaking, Information will not include any information which is required to be disclosed before a court of law or under any law pursuant to a valid, binding and enforceable judicial order provided that in these circumstances the Recipient shall advise the SARB in writing prior to such disclosure to enable the SARB to take whatever steps it deems necessary to protect its interest in this regard and provided further that the Recipient will use its reasonable endeavours to protect the confidentiality of such information to the widest extent possible in the circumstances.
 4. The Recipient will:
 - 4.1 not, at any time, save in terms of this Undertaking, divulge or disclose to any third party in any form or manner whatsoever and for any reason or any purpose whatsoever, either directly or indirectly, any Information without the prior written consent of the SARB;
 - 4.2 not, at any time, use, exploit, permit the use of, employ, apply or in any manner whatsoever, whether directly or indirectly, use the Information disclosed to it for any purpose whatsoever other than for the purpose for which it was disclosed and otherwise than in accordance with the provisions of this Undertaking, without the prior written consent of the SARB;

- 4.3 in cases where the Recipient is uncertain as to the nature of any information (whether that information qualifies as Information in terms hereof or not), treat such information as being included in the Information;
- 4.4 at all times maintain in secrecy any and all Information which may be acquired by or disclosed to it; and
- 4.5 not, directly or indirectly, at any time after the coming into force of this Undertaking and irrespective of the termination of this Undertaking for any cause at any time subsequent to the Effective Date:
 - 4.5.1 do or purport to do anything or assist any other person in doing anything which may or could impair, prejudice or interfere with the SARB's vested rights, title and interest in and pertaining to the Information;
 - 4.5.2 represent that it has any right, title or interest in and pertaining to the Information; and
 - 4.5.3 disclose to any publishing or news media (such as newspapers, magazines, trade publications, radio, internet websites, television and the like) any Information or other information of any nature whatsoever with regard to the products, services or activities of the SARB, which the SARB has not already made known to the public, without the prior written consent of the SARB.
- 5. The Recipient further agrees to disclose the Information only to its employees, subcontractors, suppliers, legal and financial advisers whose services are required in furtherance of the objectives of the business relationship between the parties, and to require each of its employees, subcontractors, suppliers, legal and financial advisers to comply with the terms of this Undertaking, prior to the disclosure to such employees, subcontractors, suppliers, legal advisers and advisers.
- 6. The Recipient will not make any additional copies of Information without the express written consent of the SARB. The Recipient, will at its own cost, and after a written request has been submitted by the SARB, return all documents and tangible property in its possession which contain any part of the Information disclosed to the Recipient by the SARB hereunder.

7. Nothing in this Undertaking will restrict the SARB from using, disclosing or disseminating its own Information in any way.
8. The Recipient hereby indemnifies, defends and holds the SARB harmless against any claims, loss, liabilities, harm, damage or costs suffered or incurred by the SARB pursuant to a breach by the Recipient or any of the persons referred to in clause 5 of the confidentiality undertakings set out in this Undertaking.
9. The Recipient will use its best endeavours to assist the SARB with identifying and preventing any unauthorised or improper use or disclosure of the Information and will promptly notify the SARB if it learns of or has reason to believe that any third party has violated or intends to violate the terms of this Undertaking or any right to use such Information granted pursuant to this Undertaking.
10. For the avoidance of doubt, no provision of this Undertaking should be construed in such a way that the SARB is deemed to have granted its consent to the Recipient to disclose the whole or any part of the Information in the event that the Recipient receives a request, for the whole or any part of the Information in terms of the provisions of the Promotion of Access to Information Act, No. 2 of 2000, as amended ("PAIA"). In the event of the Recipient receiving a request from a third party for the disclosure of and access to the Information then the Recipient shall, in accordance with the provisions of section 65 or section 37 of PAIA (as the case may be), refuse to disclose and provide such third party with access to the Information requested.
11. The Recipient acknowledges that the provisions of clause 10 shall not be construed in such a manner as to exclude the applicability of any other ground of refusal contained in PAIA which may be applicable if the Recipient receives a request for the whole or any part of the Information in terms of PAIA.
12. The obligations imposed by this Undertaking will endure in perpetuity.

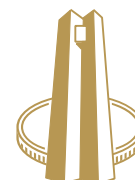
13. This Undertaking sets forth the entire agreement and understanding between the parties as to the subject matter hereof and supersedes, cancels and merges all agreements, negotiations, commitments, writings and discussions between them as to the subject matter prior to the date of this Undertaking.
14. Neither of the parties will be bound by any condition or representations with respect to such subject matter, other than as expressly provided for in this Undertaking or as duly set forth on or subsequent to the date of this Undertaking in writing, and signed by a proper and duly authorised representative of the parties.
15. In the event of the invalidity or unenforceability of any provision of this Undertaking under any applicable law, the parties agree that such invalidity or unenforceability will not affect the validity or enforceability of the remaining portions of this Undertaking.
16. No alteration, variation or waiver of any provision of this Undertaking, including this clause (16), shall be of any force or effect unless it is recorded in writing and signed on behalf of the parties.

IN WITNESS WHEREOF, the Recipient has caused this Undertaking to be signed in
its name
and on its behalf by its representative duly authorised thereto.

Signed for and on behalf of the Recipient

Full names: _____

Capacity: _____



SRT 3: SUPPLIER'S RESPONSE

RFI Requirements for Data Privacy and Cookie Management tool

Respondents are requested to provide concise, complete responses to the questionnaire below. Responses should be structured per question and supported by evidence where available. The purpose of this RFI is to gather market information, assess solution capability and inform potential next procurement steps.

Section	Question	Response
1. Solution overview	1.1 Describe the proposed solution, its core modules, key differentiators and product maturity. 1.2 Indicate whether the solution is modular, configurable and scalable for enterprise deployment. 1.3 Provide a high-level product roadmap for the next 12 to 24 months.	[The respondent must substantiate the response by citing the relevant page number(s) where the information is contained]
2. Functional capability	2.1 Explain how the solution supports PI/SPI discovery across structured and unstructured data sources. 2.2 Describe capabilities relating to data inventory, lineage, retention support, workflow, alerts, dashboards and reporting. 2.3 Explain how the solution supports data subject request use cases and evidence generation. 2.4 How does the solution automatically scan, detect, and classify cookies and trackers (first-party, third-party, strictly necessary, analytics, marketing). 2.5 Describe the automated scanning, alerting, and monitoring capabilities for identifying risks and misconfigurations in near real time. 2.6 How does the solution detect newly introduced cookies/trackers or unauthorised script changes on public-facing properties.	[The respondent must substantiate the response by citing the relevant page number(s) where the information is contained]
3. Technical architecture	3.1 Provide a high-level description of the solution architecture, hosting options and deployment models.	[The respondent must substantiate the response by

Section	Question	Response
	3.2 Identify infrastructure dependencies, supported environments, database technologies and cloud compatibility. 3.3 Describe any network, endpoint or performance considerations relevant to deployment.	citing the relevant page number(s) where the information is contained]
4. Integration	4.1 List standard connectors, APIs and supported integration methods. 4.2 Explain compatibility with identity and access management, security, service desk, collaboration and reporting platforms. 4.3 Describe the level of configuration or custom development typically required for integration.	[The respondent must substantiate the response by citing the relevant page number(s) where the information is contained]
5. Security and privacy	5.1 Describe the solution's security architecture, encryption standards, audit logging and monitoring capabilities. 5.2 Explain access control, privileged access, tenant segregation and vulnerability management arrangements. 5.3 Describe privacy-by-design measures and incident response support. 5.4 What classes of insecure configurations and sensitive systems information can the solution detect, and how are remediation actions recommended.	[The respondent must substantiate the response by citing the relevant page number(s) where the information is contained]
6. Regulatory alignment	6.1 Explain how the solution supports privacy compliance obligations, including POPIA-aligned control requirements. 6.2 Describe support for cross-border data transfer visibility, retention monitoring, evidence generation and audit readiness. 6.3 Identify any limitations or dependencies affecting regulatory reporting or compliance monitoring.	[The respondent must substantiate the response by citing the relevant page number(s) where the information is contained]
7. Implementation and support	7.1 Provide an indicative implementation approach, timeline and key assumptions. 7.2 Describe vendor and client responsibilities during implementation, testing, onboarding and change management. 7.3 Explain the ongoing support model, escalation paths, service levels, patching approach and training offering.	[The respondent must substantiate the response by citing the relevant page number(s) where the information is contained]
8. Commercial and references	8.1 Provide indicative pricing approach, licensing model, key cost drivers and any assumptions affecting total cost of ownership.	[The respondent must substantiate the response by citing the relevant

Section	Question	Response
	8.2 Provide relevant client references and case studies for comparable implementations. 8.3 Disclose any material subcontractors, subprocessors, hosting providers or implementation partners relevant to the proposed solution.	page number(s) where the information is contained]