



OAM MIGRATION

Suppliers



Step-by-Step Guide



SOUTH AFRICAN RESERVE BANK

Outline



- 1. Overview of OAM**
An introduction to Oracle Access Management (OAM), its purpose in enhancing security, improving the user experience, and enabling multi-factor authentication (MFA).
- 2. Getting started**
Initial steps to access the OAM system, including requirements and how to log in for the first time.
- 3. How to reset your password**
Step-by-step instructions on resetting your password if you forget it or want to change it.
- 4. Forgot password**
Guidance on using the 'Forgot Password' feature to initiate a password reset.
- 5. OAM OTP (one-time password)**
Explanation of the OTP process used for secure authentication and how to use it.
- 6. Setting a new password**
Instructions on creating a new password following a password reset or initial setup.
- 7. After resetting your password**
What to expect once your password has been reset, including confirmation messages.
- 8. Log in with new password**
How to successfully log in using your newly created password.
- 9. Landing page**
Overview of the landing page layout and main features after logging into the system.
- 10. iSupplier landing page**
Specific information about the iSupplier portal's landing page, navigation options, and accessing your active and draft responses.



1. Overview of OAM

- The update of Oracle Access Management (OAM) aims to strengthen system security, improve the overall user experience, and implement multi-factor authentication (MFA) for enhanced access control.



2. Getting started

The **current** link to access the eSourcing/iSupplier portal is:

Old

https://erpweb.resbank.co.za/OA_HTML/AppsLogin

SARB Single Sign On

Contact Us

Sign In

If you have already registered an account, please enter your email address and password

SOUTH AFRICAN RESERVE BANK

Email Address

Password

[Forgot Password?](#)

In the **future**, we will be using:

<https://elogin.resbank.co.za>



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Enter your Single Sign-On credentials below

Username

Password

[Forgot Password?](#)

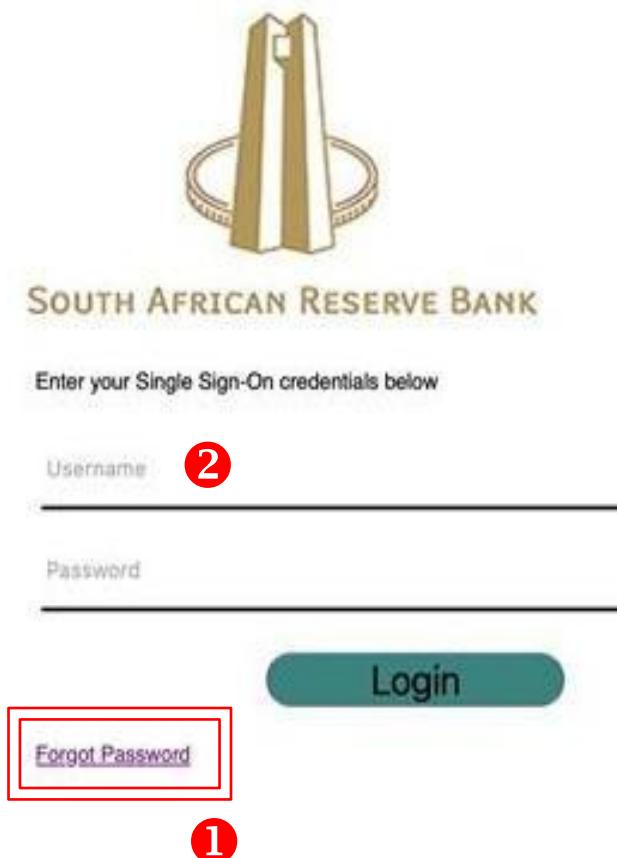


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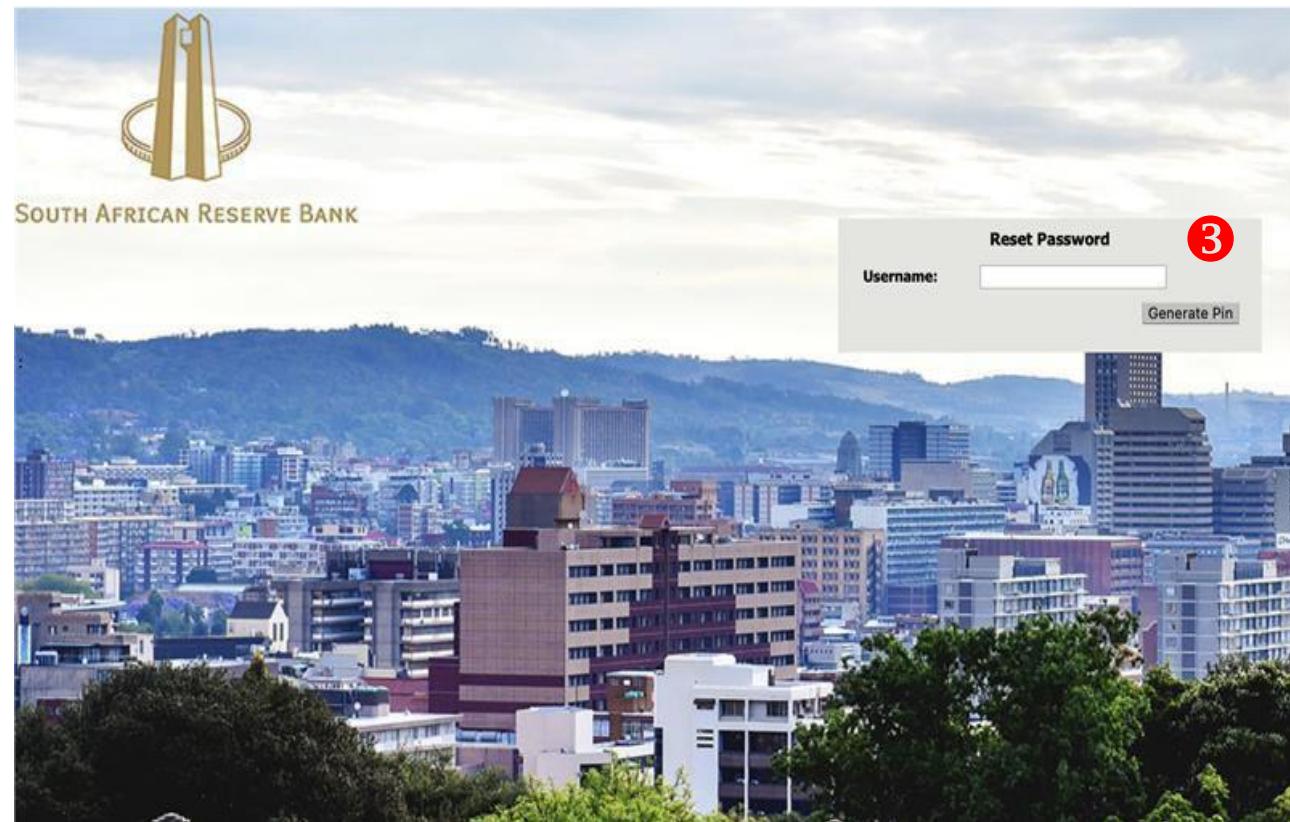
3. How to reset your password

1. Click on the 'Forgot Password' link.
2. Enter your **username (email address)**.
3. Select 'Generate PIN'.

Note: Check your email for the PIN.



The image shows the login page of the South African Reserve Bank. At the top is the bank's logo, a stylized 'S' and 'A' in gold. Below it is the text 'SOUTH AFRICAN RESERVE BANK'. A sub-header reads 'Enter your Single Sign-On credentials below'. There are two input fields: 'Username' (marked with a red circle containing the number 2) and 'Password' (marked with a red circle containing the number 1). Below these is a green 'Login' button. At the bottom left is a red-bordered box containing a 'Forgot Password' link, which is also marked with a red circle containing the number 1.



4. Forgot password

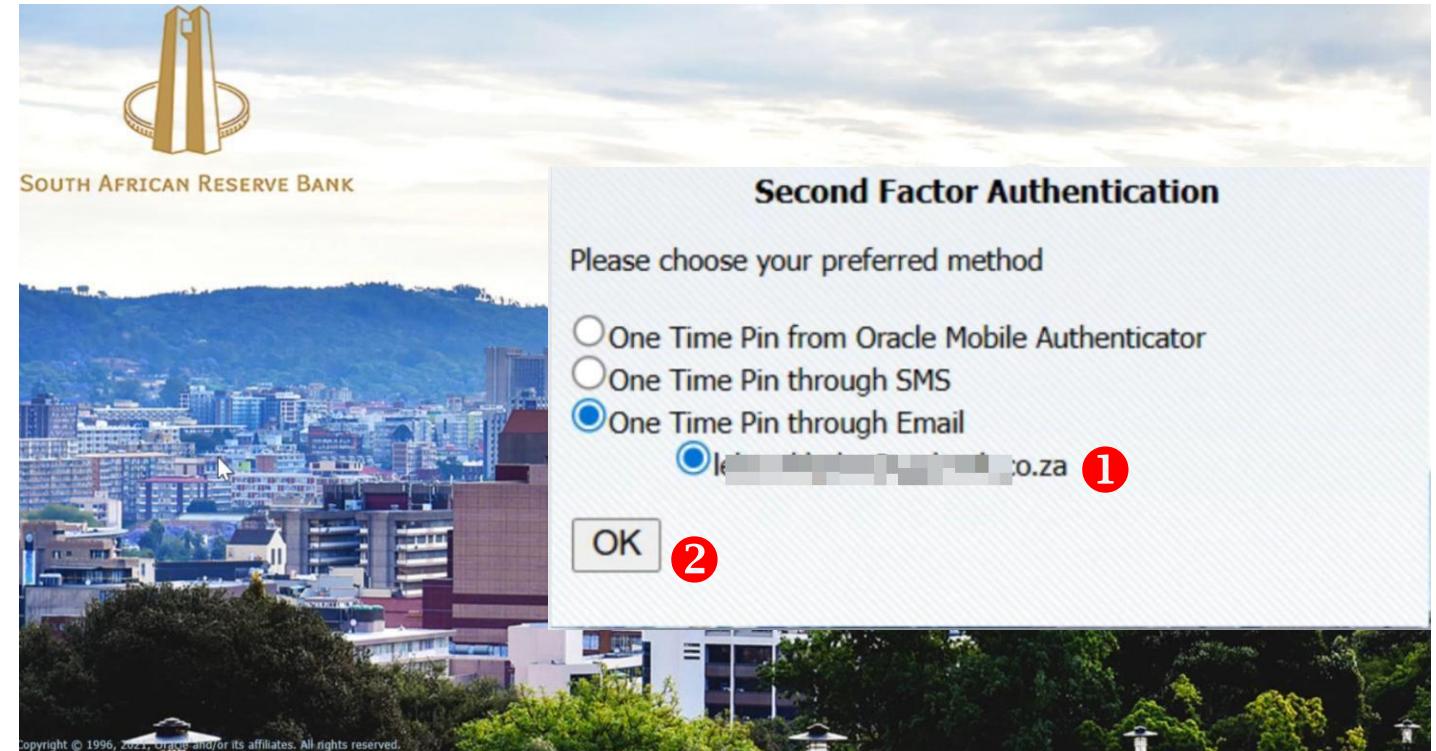
If you have forgotten your password:

1. Click on 'One-Time PIN via Email'

Select the option to receive a one-time PIN (OTP) through your registered email address.

2. Click on 'OK'

Confirm your selection by clicking the OK button.



5. OAM OTP (one-time password)

Note:

You will receive a one-time password (**OTP**) via your registered secure email.

Copy the OTP number from the email and paste it into the OTP field on the system.

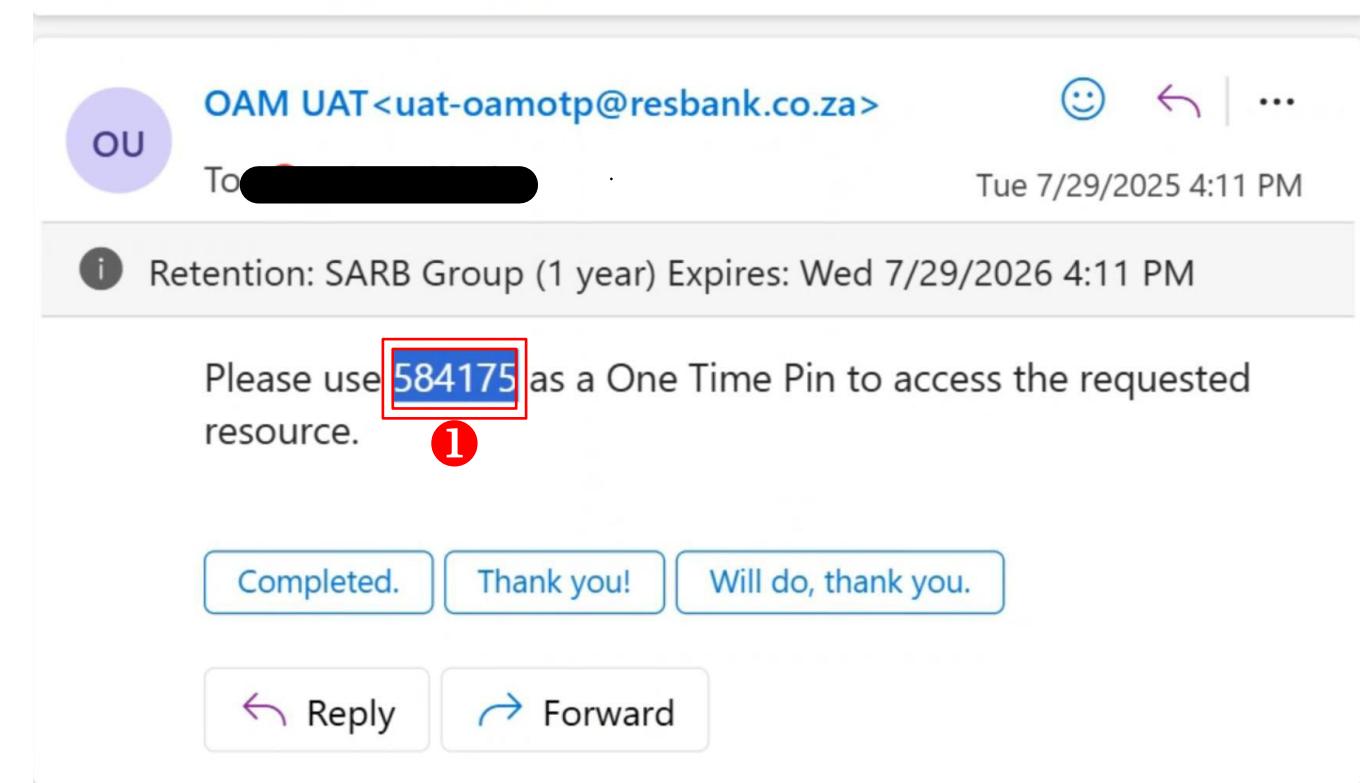
1. OTP

The OTP is a **six-digit number** sent to your registered **secure email address**.

It is used to verify your identity during the password reset process.

Example: 123456

One Time Pin for Authentication



6. Setting a new password

After entering the OTP in the OTP field:

1. Type your new password

Enter a new password in the 'New Password' field.

2. Confirm your new password

Re-type the same password in the 'Confirm Password' field to ensure accuracy.

Note: Your new password must meet the security requirements highlighted on the screen (minimum length, special characters, etc.). Be sure to follow all listed password rules exactly as shown in the screenshot.

Reset Password

otp: 1

New Password: 2

Confirm Password: 3

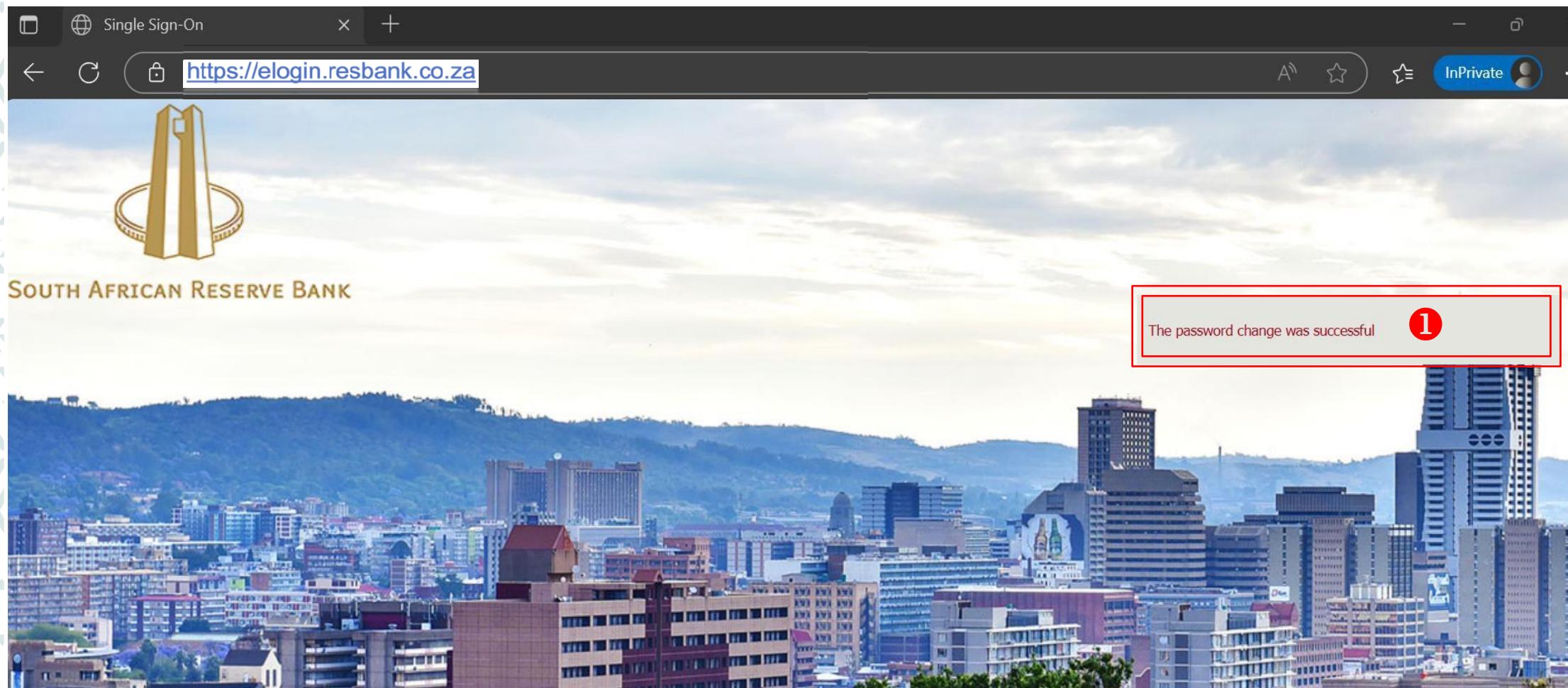
[Change Password](#)

The new password must conform to the following rules:

- Password must be at least 8 character(s) long.
- Password must contain at least 2 alphabetic character(s).
- Password must contain at least 1 numeric character(s).
- Password must contain at least 3 alphanumeric character(s).
- Password must contain at least 1 special character(s).
- Password must contain at least 1 uppercase letter(s).
- Password must contain at least 1 lowercase letter(s).
- Password must not match or contain first name.
- Password must not match or contain last name.
- Password must not match or contain user ID.
- Password cannot be changed for 1 days after the last password change.
- Password must not be one of 3 previous passwords.
- Any particular character in the password must not be repeated more than 10 time(s).
- Password must start with an alphabetic character.

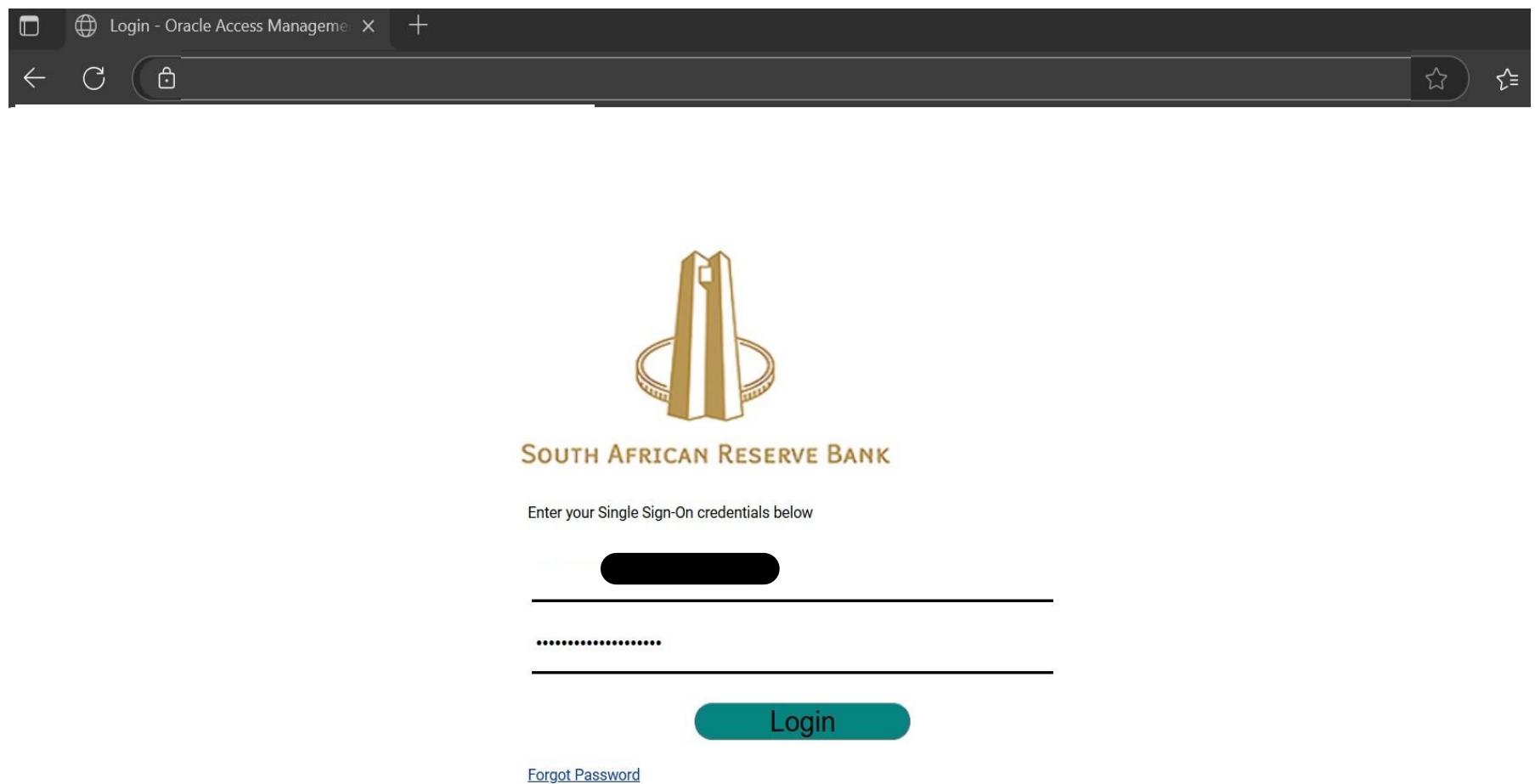
7. After resetting your password

1. A 'password change was successful' message will appear to confirm that your password has been updated.



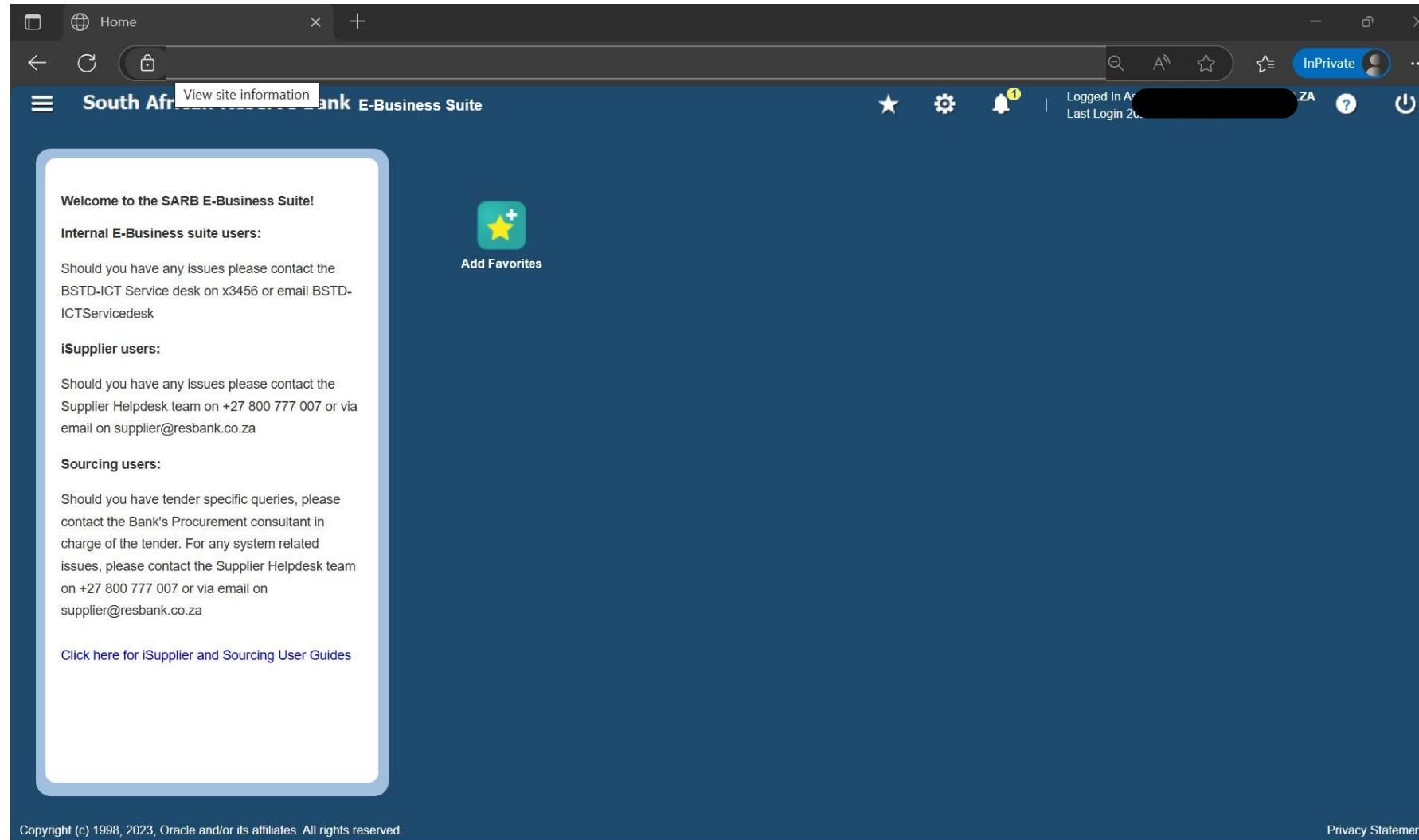
8. Log in with the new password

Note: Log in using your newly created password.



9. Landing page

Note: This will be the landing page after logging into the iSupplier portal.



The screenshot shows a web browser window with the title 'South African Reserve Bank E-Business Suite'. The main content area displays a welcome message and contact information for different user groups:

Welcome to the SARB E-Business Suite!

Internal E-Business suite users:
Should you have any issues please contact the BSTD-ICT Service desk on x3456 or email BSTD-ICTServicedesk

iSupplier users:
Should you have any issues please contact the Supplier Helpdesk team on +27 800 777 007 or via email on supplier@resbank.co.za

Sourcing users:
Should you have tender specific queries, please contact the Bank's Procurement consultant in charge of the tender. For any system related issues, please contact the Supplier Helpdesk team on +27 800 777 007 or via email on supplier@resbank.co.za

[Click here for iSupplier and Sourcing User Guides](#)

The browser interface includes a 'View site information' button, a search bar, and various browser controls. On the right side of the page, there is a 'Add Favorites' button with a star icon and a small '1' notification badge.

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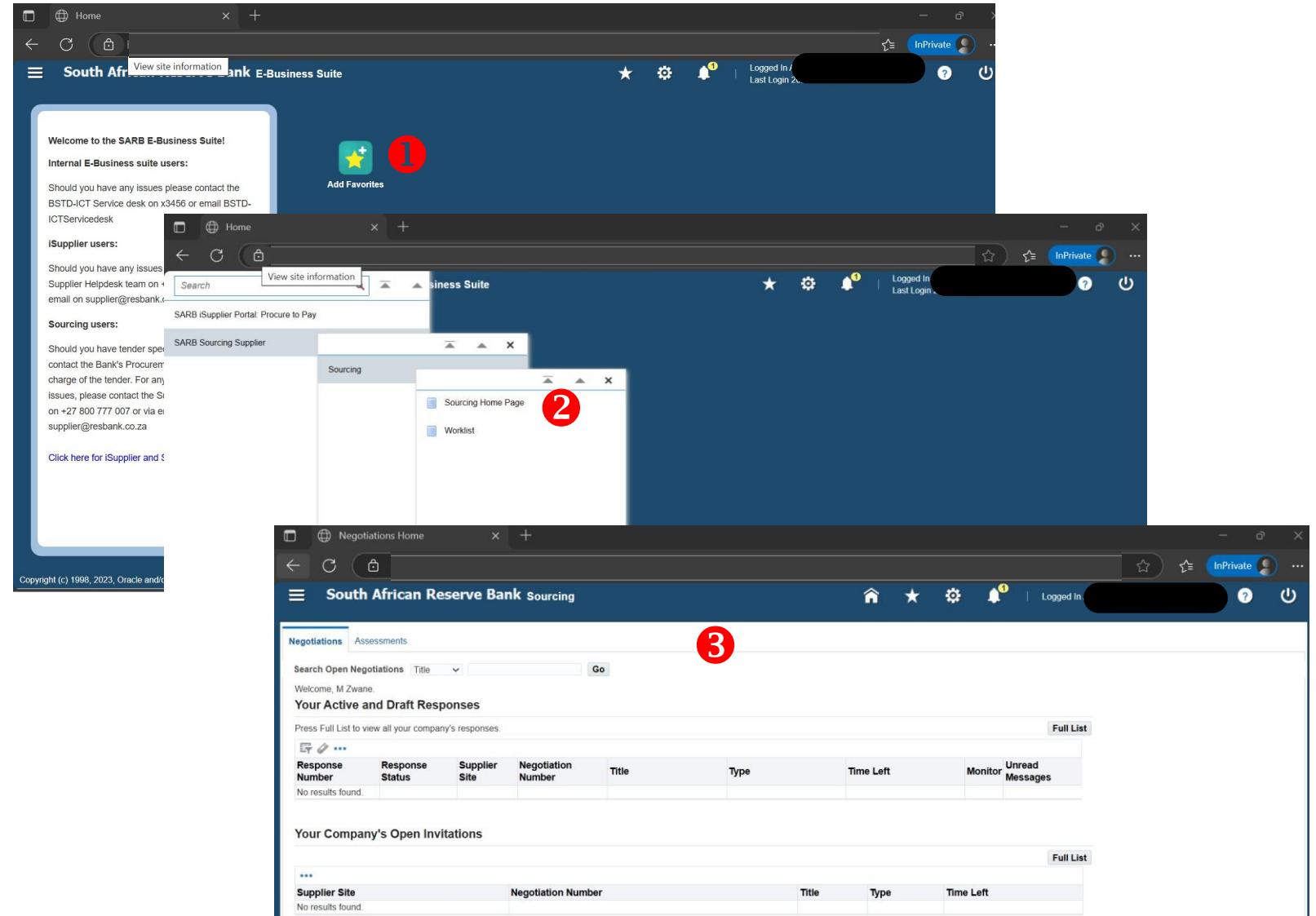
Privacy Statement



10. iSupplier landing page

After accessing the landing page:

1. Click on the 'Add Favourite' button.
2. Navigate to the 'Sourcing Home Page'.
3. You will see your 'Active and Draft Responses' in the portal.



Note: If you are unable to access the system, please contact the SARB:

Email: sarb-procurement@resbank.co.za





THANK YOU



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