## **Mission**

To promote the soundness of the banking system through the effective and efficient application of international regulatory and supervisory standards.

## **Business philosophy**

Market principles underlie all our activities and decisions, and we strive to act with professionalism, integrity, credibility and impartiality at all times. We liaise with each individual bank through a single point of entry – a relationship manager, assisted by a team with diverse competencies. We follow a risk-based supervisory approach, not one of inspection, and our objective is to add value. Consequently, our role is that of a 'watchdog', not that of a 'bloodhound'. We place emphasis on empowering our staff to ensure that all interaction and service delivery is characterised by professionalism, and a high premium is placed on ethical behaviour at all levels of activity. A relationship of mutual trust between the Bank Supervision Department and all other key players is regarded as essential and is built up through regular open communication.

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ISSN 1811-4431 Obtainable from: Bank Supervision Department South African Reserve Bank P O Box 8432, Pretoria, 0001 Tel. 27-12-313 3218

Also available on the Internet at: http://www.reservebank.co.za