

Information and technology

Information and technology are essential for delivering the SARB strategy, supporting effective business management and timely decision-making in compliance with legislative and regulatory requirements.

Technology investment is focused on embedding stable and secure solutions, while maintaining strong governance and robust risk management.

The I&T Strategy supports the SARB's objectives, focusing on:

- delivering priority business transformational initiatives;
- maturing I&T governance, risk and compliance processes; and
- strengthening system security, stability, availability and continuity.

2025/26 Performance highlights

01

Successfully deliver digital transformation, in partnership with key stakeholders

EXECUTION OF STRATEGIC PROJECTS

Strategic programmes were delivered at the intended threshold across core departments.

02

Promote the use of data through enhanced information and data management technology and practices

- Data management maturity within core departments continues to improve in line with the Data Management Association index.
- The digitisation of records from prioritised departmental record centres was completed.
- The Information Strategy was reviewed to reinforce data as a strategic enterprise asset, supporting a data-first culture and aiming to reduce the regulatory burden through the 'collect once, use many' principle.

03

Enable, support, govern and secure business and technology solutions

- Cybersecurity maturity performed well against industry standard benchmarks.
- The SARB's network was modernised, featuring an active-active design to enhance resilience and performance.
- Key infrastructure upgrades were completed.
- Independent assessments of data centres, networks, infrastructure and mission-critical applications continue to shape the IT Resiliency Strategy, in line with best practice.
- A geopolitical risk assessment was undertaken to evaluate exposure from historical technology investments. Mitigation measures are under consideration.
- The overall I&T control environment remains effective and adequate with further improvements identified to strengthen governance and internal controls.

04

Cultivate innovation through existing and emerging technologies, supported by a future-fit digital workforce

- An AI Policy and Standard was published, supporting the responsible and ethical use of artificial intelligence.
- Strategic workforce planning to identify current and emerging skills is being incorporated into initiatives to develop skills and nurture talent.

Looking ahead

From 2026 to 2030, the I&T Strategy will leverage data and technology to provide innovative, strategic and trusted service to business partners, delivering solutions that are robust, reliable and resilient. The key focus areas will include enhancing performance reporting and improving risk oversight, ensuring that the organisation remains agile and responsive to emerging challenges.