



SOUTH AFRICAN RESERVE BANK

TRAINING MATERIAL

Multi-Factor Authentication

iSupplier Portal

Step-by-Step Guide for iSupplier

Oracle Access Management (OAM) iSupplier Portal



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The update of Oracle Access Management (OAM) strengthens system security, improves the overall user experience, and introduces Multi-Factor Authentication (MFA) for enhanced access control.



Enhanced Security

MFA protects every login to the iSupplier portal.



Improved Experience

Streamlined, single sign-on access to the iSupplier portal.



Access Control

Role-based permissions managed centrally through OAM.



One login, two checks

Your Username and Password, plus a one-time pin (OTP) sent to your registered email, simple for you, secure for the South African Reserve Bank (SARB).

Logging in to the iSupplier Management Portal



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1

Open the portal

Type the URL link in your browser:

<https://ellogin.resbank.co.za>

2

Enter your credentials

Type your **Username**, e.g. John.Dore@abc.co.za

Type your **Password**, e.g. 1234AB@!

3

Click the Login button

You will be redirected to the Second Factor Authentication page.



Note: Use the email address registered with the SARB as your Username. *Always keep your password confidential.*

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Enter your Single Sign-On credentials below

Username

Password

Login

[Forgot Password](#)

SARB Single Sign-On login screen

03 Second Factor Authentication



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After successfully logging in with your Username and Password, you will be redirected to the **Second Factor Authentication** page.

1

Select 'One Time Pin through Email'

Choose the **radio button**, then select your **registered email address** from the list.

2

Click the OK button

Confirm your selection to proceed. An OTP will be sent to the **registered email address you selected**.



Note: The OTP is delivered only to the **email address registered with the SARB**. If your details have changed, contact the **Supplier Helpdesk** before logging in.



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**Second Factor
Authentication**

Please choose your preferred method

☐ One Time Pin from Oracle Mobile Authenticator

☒ One Time Pin through Email

☒ Jon.Dore@abc.co.za

1

OK

2

Choose your preferred authentication method

Multi-Factor Authentication OTP Process

1

OTP sent to your email

An OTP is sent to your **registered email address**.

2

Retrieve the OTP

Open the email from OAM and **copy** the PIN.

3

Enter the OTP

Type the PIN into the **"Enter OTP"** field on the screen.

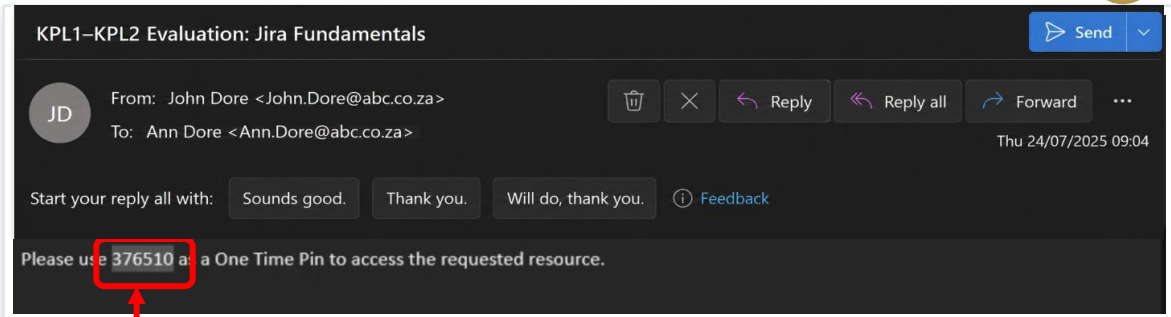
4

Click 'Log In'

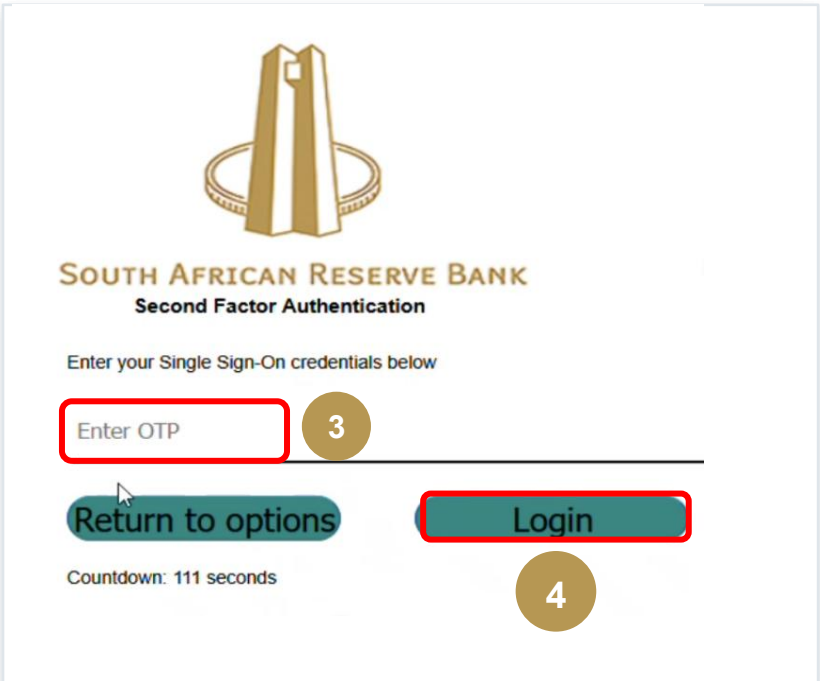
You will be taken to the iSupplier landing page.



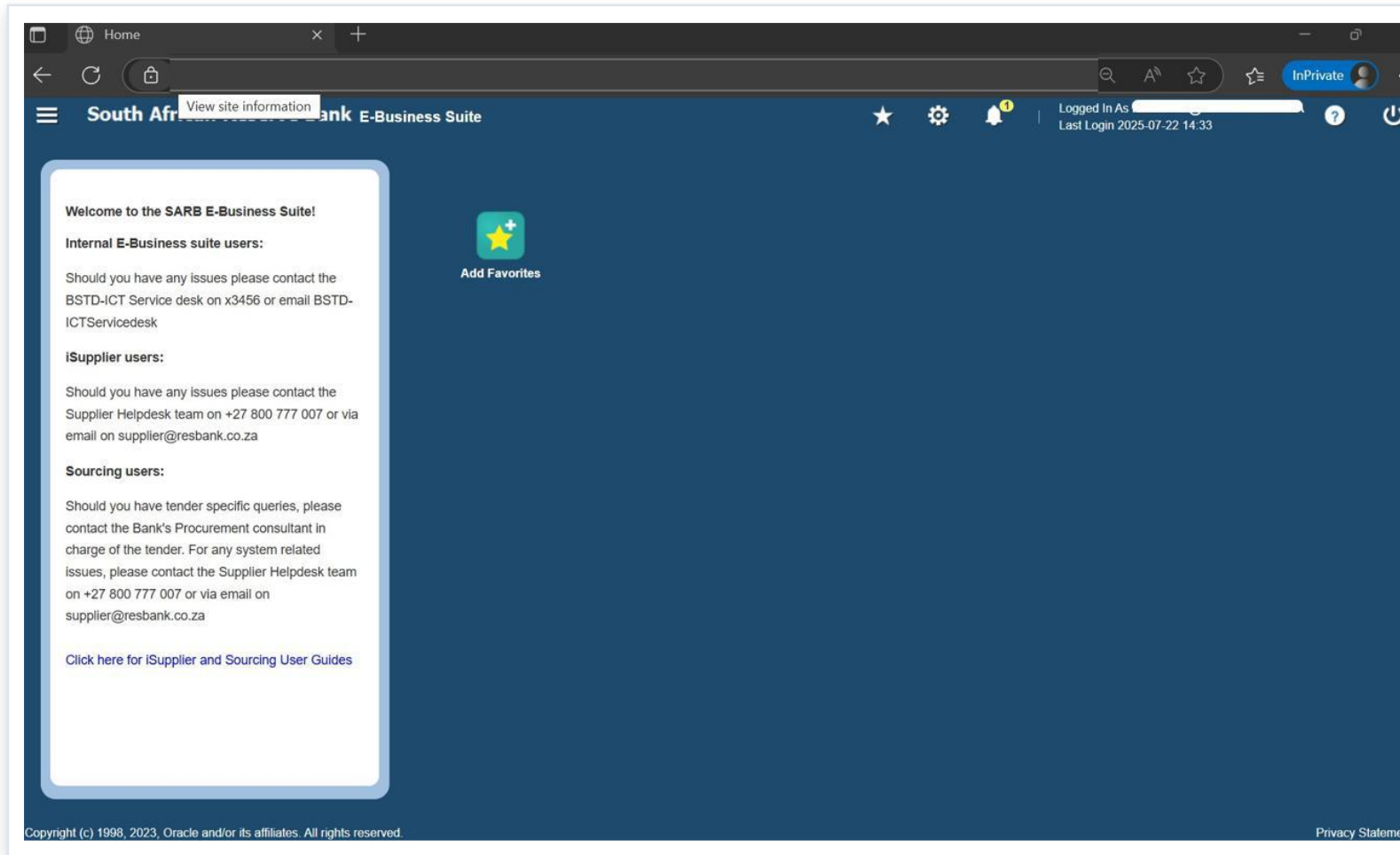
Timer: The OTP is active for 360 seconds (5 minutes). Enter it before it expires.



2



 After logging in successfully, you will see the iSupplier Portal landing page, which opens the SARB E-Business Suite home page.





Steps after the landing page

1

Click on the Navigator

Click on the Navigator  to get to Oracle iSupplier Functions.

2

Navigate to the Sourcing Home Page

Open **SARB Sourcing Supplier** → **Sourcing** → **Sourcing Home Page**.

3

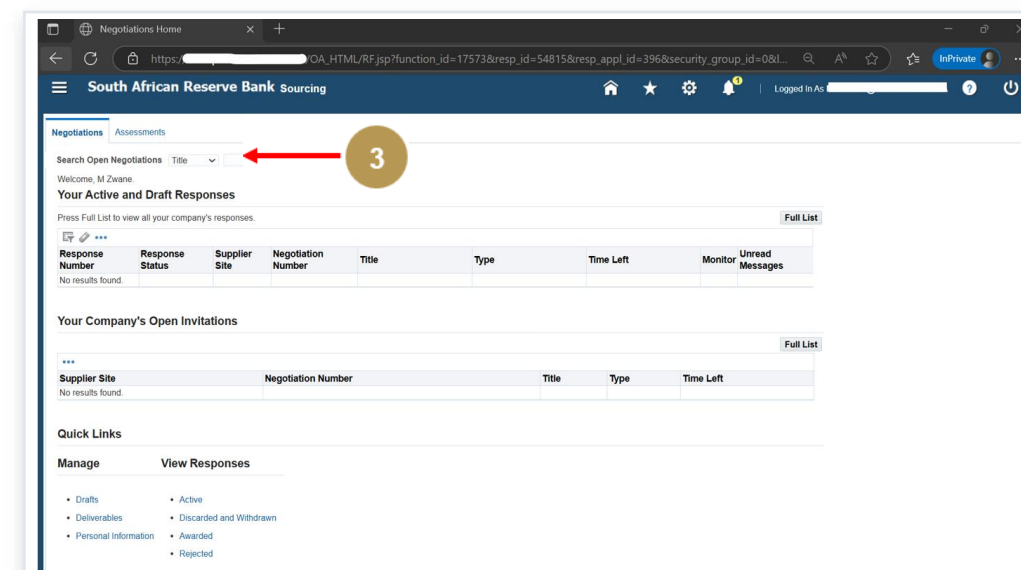
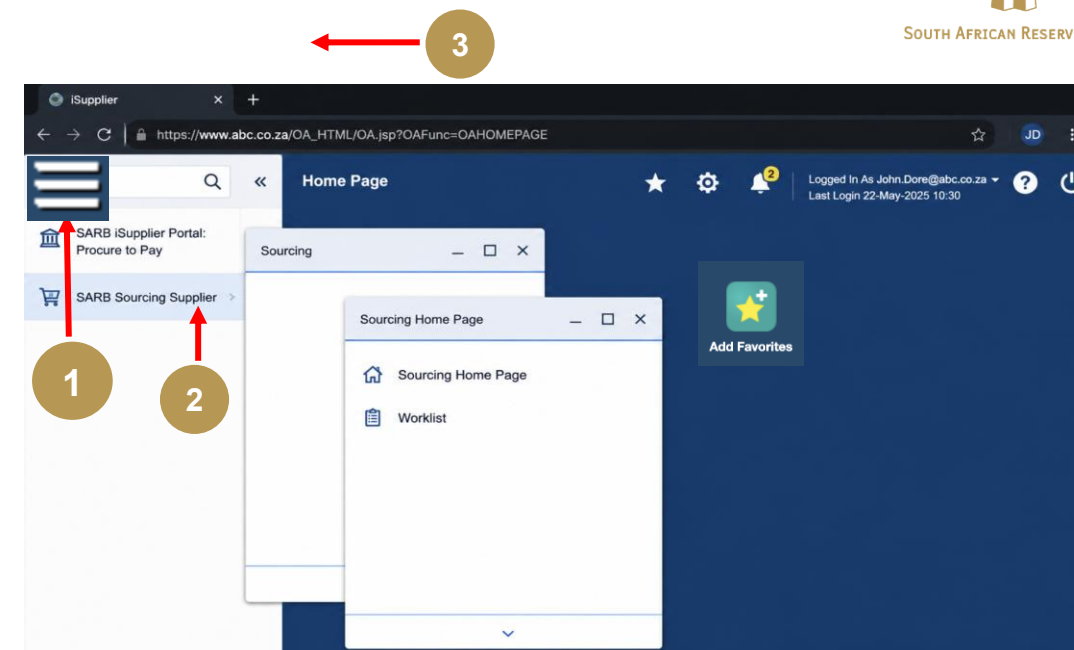
View your active and draft responses

Track your company's open invitations and responses in the portal.



Need help? If you are unable to access the system or require assistance, please contact SARB Procurement at:

sarb-procurement@resbank.co.za





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THANK YOU

OAM Multi-Factor Authentication iSupplier Step-by-Step Guide



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