



Application for replacement of mutilated banknotes
(To be completed when the value of the claim exceeds R2 000)

Name of lawful owner (in capital letters)

Residential address (please print)

Postal address (please print)

Contact telephone numbers

Name of business (firm/company/institution) and address

Banking details

Bank..... Branch code Account no.

SARS tax reference no. (company or close corporation (cc))

Details of banknote(s)

Table with 6 columns: Denomination, R10, R20, R50, R100, R200. Rows include Number(s) on note(s) and Amount claimed.

Should additional space be required, kindly list information on a separate page and attach as Annexure (see 1 below).
State how mutilated and whether missing portion(s) was/were totally destroyed (see 2 below).

Signature of lawful owner Date

Witnesses 1 Witnesses 2

Address Address

Declaration (see 3 below)

I do solemnly and sincerely declare that I am the lawful owner of the
above-mentioned banknote(s), which became mutilated as stated above. I make this solemn declaration, conscientiously
believing it to be true.

Signed

The deponent has acknowledged that he/she knows and understands the contents of this affidavit, which he/she has declared before
me at this day of 20

Justice of the Peace/Commissioner of Oaths

Important

- 1. Either full or half value may be claimed.
2. Full details of the fate of the missing portion(s) should be given. It is important to state if the missing portion(s) was/were totally destroyed.
3. The sworn declaration must be completed only when the claim is for R2 000 and over. The Bank may, however, at its discretion call for a sworn declaration for a claim of a lesser amount.
4. The Bank is not legally bound to replace a mutilated banknote(s) either in whole or in part. Any replacement is strictly at its own discretion.
5. The Bank may at its discretion call upon an applicant to furnish a bond of indemnity in respect of any amount refunded.
6. The "finder" of a banknote(s) is not the lawful owner. In such cases the banknote(s) must be surrendered to the nearest police station.
7. In the case of burnt or badly mutilated banknotes, the remains should not be disturbed and, if posted, should be packed in a suitable container and padded with cotton wool or other soft material. It is important that all fragments or remains, no matter how small, are forwarded with this application.
8. A certified copy of the lawful owner's identity document including the insert reflecting the address must be attached to this application.
9. Where the value of the transaction exceeds R5 000, proof of address (e.g., telephone account, rates and taxes account, levy account) must be attached.
10. In the event of the lawful owner being a company or close corporation, the registered name as well as the trading name, if the two differ, must be stated.
11. Mutilated banknotes up to the value of R1 000 may be paid out in cash. Amounts of R1 000 and above will be paid by cheque or electronic funds transfer (EFT).